Charles ''Chip'' Jackson

Professional Summary

Client-focused professional with 25 + years of providing solutions. Self-motivated, efficient, articulate and dedicated to providing the best customer experience possible.

Work History

Indiana Department Of Workforce Development (DWD) - TAA Re-engagement Representative Plainfield, IN 12/2018 - Current

- Obtain documents, clearances, certificates and approvals from local, state and federal agencies.
- Implement marketing strategies to reach displaced workers and make them aware of their TAA benefits.
- Respond to customer requests via telephone and email.
- Verify data integrity and accuracy.
- Perform initial client assessment and analysis to begin research process.

Lowe's Home Improvement - Electrical Department Pro Bloomington, IN 02/2016 - 12/2018

- Performed initial client assessment and analysis to begin research process.
- Responded to customer requests via telephone, email and in person.
- Worked directly with contractors and maintenance workers to provide best cost solutions.

Curare Group Inc - Physician Recruiter Bloomington, IN 02/2006 - 01/2016

- Performed initial client assessment and analysis to begin research process.
- Implemented marketing strategies attracting qualified physician candidates.
- Worked directly with health systems, hospitals, clinics and solo practitioners to achieve their recruiting goals.

cjackson8251@gmail.com (812) 361-5244 Beech Grove, IN

Skills

- Self-motivated
- Extremely organized
- Public speaking
- Strong verbal, interpersonal and written communication
- Powerful negotiator
- Team leadership

Education

1983 Edgewood High School Ellettsville, Indiana High School Diploma